

Report to: Integration Joint Board

Title of report: Joint Strategic Plan: Year One Monitoring: Engagement

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The Integration Joint Board is asked to:

- Note the Engagement Report and discuss the recommendations on utilisation and incorporation of the feedback into the planning process.

1. Executive Summary:

- 1.1 Argyll and Bute Integration Joint Board approved Joint Strategic Plan (JSP) to cover the period April 2022 to March 2025, the JSP was launched in March 2022.
- 1.2 The JSP is a high level strategy which sets out our vision, strategic objectives and priorities. The JSP is closely linked with the Joint Strategic Commissioning Strategy (JSCS) which was approved in March 2022.
- 1.3 A paper was presented to SLT/IJB in May 2023 with the Year One Monitoring Report which included a commitment to manage progress against the priorities and to further community engagement.
- 1.4 This paper presents the JSP Engagement Report following engagement with communities and online covering the period April to June 2023 and provides recommendations on how the report will be utilised.

2. Detail of the Report:

- 2.1 The HSCP is responsible for the planning and delivery of high quality health and social care services to and in partnership with the communities of Argyll and Bute to achieve the National Health and Wellbeing Outcomes (NHWBO) and the Children and Young People Outcomes.
- 2.2 The methodology used for the JSP was agreed by the Strategic Planning Group (SPG) and involved each of the strategic leads completing a template detailing how their actions progressed over the time period of the last JSP, what challenges they faced including the impact of Covid, their objectives and priorities over the next three years.

- 2.3 There was a decision made by the SPG that quarterly monitoring would be too onerous, however given that is essential to monitor progress annually and to review for any changes to priorities the Planning Team developed a template to be sent out to all strategic leads which asks for updates, challenges and barriers to meeting the Year 1 priorities and to give the opportunity for strategic leads to revise Year 2 priorities to ensure they are still appropriate and achievable and linking to the financial strategy. This was presented to SLT/UB as the JSP Year One Monitoring Report.
- 2.4 There was a further commitment that engagement would take place within communities and with invited special interest groups to understand service experience and to triangulate this with the JSP Year One Monitoring Report.
- 2.5 In line with the HSCP Engagement Specification, the aim of the engagement was to:

Consult	Obtaining feedback to inform development and/or improvement
Involve	Engaging stakeholders in the process, ensuring their concerns and aspirations are listened to, understood and considered. Providing feedback on how their input influenced the decision

- 2.6 A single Engagement and Communications Action Plan was developed to ensure that everyone has the opportunity to let us know how A&BHSCP are doing, now that we are one year into the Joint Strategic Plan. Community Drop in events were held throughout A&B with an online blog and an online event taking place as well as a survey to attempt to include those living in remote and island areas. The engagement was around the four priority areas and what we are doing well and what could we do better.
- 2.7 While there were overall themes which came from the feedback, there were also distinctive themes and challenges from each of the areas. The Carer's centres were heavily involved in some of the areas we visited.
- 2.8 The main themes were:
- More involvement in communities and consult alongside provider events and community development trusts as there is a perceived lack of visibility in communities
 - Many barriers to choice and control including stretched services and lack of choice
 - Utilise community hubs/spaces
 - More and better range of carer's breaks
 - Lack of patient transport
 - Prevention for mental health
 - Specialised services and specific social work team for children with disabilities including autism
- 2.9 On approval, we will publish this report and have suggested recommendations below. The Engagement Report is attached at Appendix One.

3. GOVERNANCE IMPLICATIONS

3.1 Financial Impact

No Financial Impact

3.2 Staff Governance

No Staff Governance Impact

3.3 Clinical and Care Governance

Included within the Joint Strategic Plan

4. EQUALITY & DIVERSITY IMPLICATIONS

As there is no change in policy an equality impact assessment is not required.

5. GENERAL DATA PROTECTION PRINCIPLES COMPLIANCE

No impact on GDPR or current data sharing agreements.

6. RISK ASSESSMENT

Impact on strategic and operational risks will be assessed within existing risk assessment processes.

7. PUBLIC & USER INVOLVEMENT & ENGAGEMENT

Engagement Report.

8. RECOMMENDATION

We would ask Board to note the following:

- Each areas feedback will be presented to Locality Planning Groups (LPG) and incorporated into any LPG Action Plans
- Service Transformation will take into account the feedback and ensure that all suggested actions are considered
- Projects and Operational Plans within the HSCP are recommended to take cognisance of the feedback
- The feedback should influence the Commissioning Strategy, Carer's Strategy and Prevention Strategy